

Dear ICES Family,

As we are planning for Cake Expo 2020 we are being mindful of the health and safety of our members. At this time, we do not anticipate any changes to our event and it will take place as planned on July 28, 2020 through August 2, 2020 in Reno NV at the Grand Sierra Resort. We are closely monitoring corona virus developments and we are fully committed to taking appropriate precautions to provide a safe and healthy environment for all participants in the Cake Expo. We will stay in contact with our partners at the Grand Sierra Resort as they increase their safety protocols.

We strongly suggest you get Travel Insurance. This medical situation is unpredictable and travel insurance can help cover some of the unexpected events that may take place. It is very important to read the fine print on any travel insurance as many companies are excluding the Corona virus or Covid 19. As you are making your travel plans, it is important to understand the symptoms and risks relating to coronavirus and the proactive steps to take to stay healthy. Go to our Cake Expo website for more information; <https://cakeexpo.org/travel-insurance/>.

Here are some **precautions** to take to protect yourself from any respiratory virus or the flu is to wash your hands thoroughly and regularly with soap and water. If soap and water are not available use an alcohol based sanitizer with 60% to 90% alcohol.

Cover your nose and mouth with your arm or clothing when coughing and sneezing.

Avoid contact with anyone with cold or flu-like symptoms.

Avoid touching your eyes, nose and mouth.

Use antiseptic wipes to clean frequently touched surfaces.

Stay home if you are sick.

Symptoms of Coronavirus may include fever, cough, shortness of breath, or other respiratory issues and usually appear within 2 to 14 days.

You should seek medical help if you experience any of these symptoms, especially if you have recently traveled to countries currently listed under the CDC's warning level 3/ Avoid Nonessential Travel; China, South Korea, Iran, and Italy, or any other area where COVID-19 is spreading. You should first call a healthcare provider, urgent care, or hospital for instructions before going to a clinic or emergency room.

Additional information about the Corona virus can be found on the CDC website. (<https://www.cdc.gov>)

For our international attendees, continue to monitor your country's policies and travel restrictions. Again, we suggest you get some travel insurance if it is available to you. Currently, we will follow our current Cancellation/Refund policy.

The ICES Convention Cancellation/Refund Policy defines Total Registration to include the registration fee, demonstration fees, or anything else purchased during registration (Hands on Class

fees are non-refundable). Refund requests sent before early bird registration ends will be 75% of the total registration amount. Any requests during regular registration will be 50% of the total registration amount and must be accompanied by a doctor's statement. All requests for refunds due to a U.S. VISA denial will be determined by the date of request for the refund. Should the denial fall within early bird registration, 90% will be refunded. Anything during regular registration will be a 50% refund. All refund requests must be accompanied by a VISA denial Consulate letter and copy of envelope it was mailed in. (No refunds will be given after the close of online registration). Refund requests may be held up to 30 days after the close of the show. Please send your requests to: cs1@blueskyz.com

If your home country, changes their policies to prevent you from attending the Cake Expo, each situation will be handled individually.

Since much of the world is under stay at home orders, this will impact many Days of Sharing. We have had some chapters being very proactive staying in touch with their members by doing Facebook live, Zoom and other virtual meetings. We would love to hear from each of you as to what you are doing to stay connected and inspired! As always, I can be reached at president@ices.org; I look forward to hearing from you.

Don't forget early bird registration is going on now! We are looking forward to seeing each one of you in Reno!

Sincerely,



Elizabeth Dickson

President

International Cake Exploration Societe'

www.ICES.org

president@ices.org